

ASS. REC. BY:

REF:

Special Instruction:

Surveyor: GA  
Clara Li

ASSIGNMENT (Office)

21/07/2020

From (Person): Venessa Chan of FWD Date/Time: 18/2/2020

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLN4958U Insured: SLN7999Gat Workshop m/s Hup Hey Huat Motor Tel: 96773832 Mr Tanof Blk 1 Kaki Bukit Ave 6 #01-35Policy No: PNPV2018-00005938-01 Claim No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 14/2/2020  
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 18/2 Person Contacted: Mr Tan Vehicle IN/OUT

Date/Time	Action/Instruction
	Johnnie (X)
	SLN4958U - X.
	SLN7999G - X
21/2/20	Submit PRS, Repair Range \$2000 - \$3000 (EST)
29/7/20	Submit LS \$3000 (Red 6000, 67%)

ASSIGNED BY:

GIL.  
PRS

RECEIVED:

JWD

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

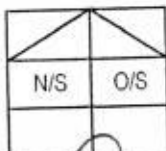
Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SLN45584

Yr Regn:

05 May 2017

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Harrier

c.c.

1986

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

102397

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

ZSU6000 66691

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

235/55R18

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIO / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

19-02-20

Survey held at

W/S

4:30 pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$2000 - \$3000

20/2/2020

20/2/2020 Disassemble

24/2/2020 After Repair

RECEIVED 24 FEB 2020

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2) 21/2 - typist  
29/7/20-Typist

Report Formed: TP

Lump Sum / L.B.R. LS \$3000

Days Of Repair: 4

Resurvey No. of Trip:

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Insp (\$)



Work and (\$)

Survey Fee:

Transportation:

S + RS \$

Photos

Other:

TOTAL

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	(Not Notified) <a href="#">Edit Reg</a>		19 Feb 2020 00:00 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	HUANG JUNQUAN, ID: S8230498C		
Main Claimant:	CHAI SIEW YIN, ID: S1513847E		
Vehicle Reg. No.:	SLN4958U	Date of Loss:	14/02/2020 00:00 - :59
Claim Type:	TP	Policy/Cover Note No.:	PNPV2018-00005938-01 (Comprehensive) Coverage: 18/05/2019 - 17/05/2020
Vehicle Reg. No. (Insured):	SLN7999G	Policy No. (Claimant):	
		Excess:	
Repairer:	Hup Ley Huat Motor Spray Painting Services () BLK 1 KAKI BUKIT AVE 6 #01-35, 409793 Kaki Bukit - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 28/02/2020]		

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

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**From:** Venessa Chan - SGUser <venessa.chan@fwd.com>  
**Sent:** Tuesday, 18 February 2020 10:41 AM  
**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Motor Claims SG - SG Common; Eileen Bay - SGUser  
**Subject:** Notice of Accident - Traffic accident involving SLN 4958 U and SLN 7999 G (your insured) on 14 February 2020 at/along 44 Jalan Eunus (Our ref: LCH.ct/2BK02-A10097.20)  
**Attachments:** A10097.ltr.pdf

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

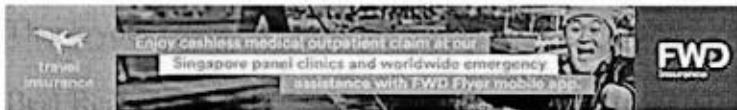


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser

**Sent:** Tuesday, February 18, 2020 10:38 AM

**To:** 'Chris Tan' <mail@cheonghoh.sg>

**Cc:** hup Ley Huat <hup.ley.huat@gmail.com>; Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Eileen Bay - SGUser <eileen.bay@fwd.com>

**Subject:** Notice of Accident - Traffic accident involving SLN 4958 U and SLN 7999 G (your insured) on 14 February 2020 at/along 44 Jalan Eunus (Our ref: LCH.ct/2BK02-A10097.20)

WITHOUT PREJUDICE

Dear Sir/Madam,

We regret that we are objecting to your proposed list of surveyors.

*Veh Out.*

We will be appointing, M/S **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle, SLN4958U. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

*\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).*

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

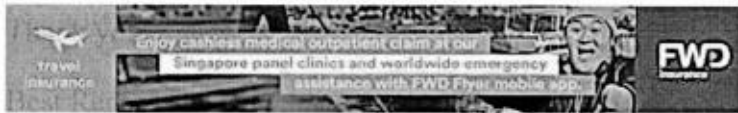


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Chris Tan <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>

**Sent:** Tuesday, February 18, 2020 9:51 AM

**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Cc:** hup Ley Huat <[hup.ley.huat@gmail.com](mailto:hup.ley.huat@gmail.com)>

**Subject:** Re: Notice of Accident - Traffic accident involving SLN 4958 U and SLN 7999 G (your insured) on 14 February 2020 at/along 44 Jalan Eunus (Our ref: LCH.ct/2BK02-A10097.20)

Dear Venessa

Pls see attached our letter of 17 February 2020 for your information and reply

Regards,

Chris Tan

Cheonghoh Law Corporation

Blk 53 Chin Swee Road #03-05

Singapore 160053

Tel: 63378700

Fax: 63373700

On 17 Feb 2020, at 3:08 PM, Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Chris,

Refer to your email dated on 17.02.2020 of the PRI Notice of your client's vehicle SLN4958U;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Best Regards,

Venessa Chan  
Administrative Assistant, Claims  
<image001.png>

**FWD Singapore Pte. Ltd.**  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986  
E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)  
W [www.fwd.com.sg](http://www.fwd.com.sg)

<image002.jpg>

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**From:** Chris Tan <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>  
**Sent:** Monday, February 17, 2020 2:41 PM  
**To:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>  
**Cc:** hup Ley Huat <[hup.ley.huat@gmail.com](mailto:hup.ley.huat@gmail.com)>  
**Subject:** Re: Notice of Accident - Traffic accident involving SLN 4958 U and SLN 7999 G (your insured) on 14 February 2020 at/along 44 Jalan Eunos (Our ref: LCH.ct/2BK02-A10097.20)

Dear Sir/Madam

Pls see attached our PRS letter for your information and urgent reply.

Regards,  
Chris Tan

Cheonghoh Law Corporation  
Blk 53 Chin Swee Road #03-05  
Singapore 160053  
Tel: 63378700  
Fax: 63373700

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

## **Cheonghoh Law Corporation**

(Incorporated with limited liability) Blk 53 Chin Swee Road #03-05 . Singapore 160053  
Co. Reg No. 201108070G Tel: 63378700 Fax: 63373700 E-mail: mail@cheonghoh.sg

In reply, please quote our Reference Number

Our Ref: LCH.ct/2KB02-10097.20  
Your Ref: SLN 7999 G

17 February 2020

FWD Singapore Pte Ltd  
6 Temasek Boulevard  
Suntec Tower 4 #18-01  
Singapore 408868  
Attn: Venessa Chan

**BY EMAIL ONLY**  
Fax No: 67275799

Dear Sirs

**ACCIDENT INVOLVING VEHICLES NO SLN 4958 U AND SLN 7999 G ON 14 FEBRUARY 2020  
AT/ALONG 44 JALAN EUNOS -**

We refer to the above matter and to your email of 17 February 2020.

Pursuant to the NIMA protocol of the Practice Directions Amendment No. 1 of 2016, we have our client's instructions to reject your list of appointed surveyors as stated in your said email.

We are further instructed to append below our client's 10 proposed surveyors as follows:


- 1) Fong Kok Heng
- 2) Danny Yap
- 3) Willy Goh
- 4) Francis Ng
- 5) Dennis Yap
- 6) Louis Ng
- 7) Michael Yap
- 8) LimYong Tian
- 9) Patrick Ng
- 10) Philip Foo

If you are not agreeable to our list of surveyors above, kindly appoint your surveyor to proceed with the pre-repair survey of our client's vehicle SLN 4958 U is at our client's repairer workshop as follows :-

Hup Ley Huat Motor Spray Painting Services  
Blk 1 Kaki Bukit Avenue 6 #01-35  
Singapore 417883

Person to contact : Mr Tan Boon Seng (contact no. 96773832)

Yours faithfully



Lee Cheong Hoh  
**CHEONGHOH LAW CORPORATION**

cc: client - via fax only (SLN 4958 U)



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	15/02/2020 11:08
Date Of Accident	14/02/2020 13:15
Exact Location Of Accident	44 JLN EUNOS
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN4958U
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHAI SIEW YIN
NRIC No	SXXXX847E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90181018
Alternative Phone No	OFFICE-90181018

### Vehicle Particulars

Manufacturer	TOYOTA
Model	HARRIER
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	ALLIANZ GLOBAL CORPORATE & SPECIALTY SE - SINGAPORE BRANCH
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SGV0000373191
Cover Note Number	

### Driver

Name of Driver	YAP YI FANG
NRIC No	SXXXX144C
Date Of Birth	27/01/1994
Occupation	INDOOR
Date Of Driving Pass	29/05/2013
Driving Experience	6 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81235815
Fax Number	
Contact Number	

E-Mail Address	YIFANG.YF@GMAIL.COM
Address	B/60 CHESTNUT AVE #22-04 S679517
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHED REPORT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLN7999G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HUANG JUN QUAN
NRIC/Passport Number	
Contact Number	90216821
Address	NA
	NA
Postcode	NA
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Accident Sketch Plan Pg. 1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

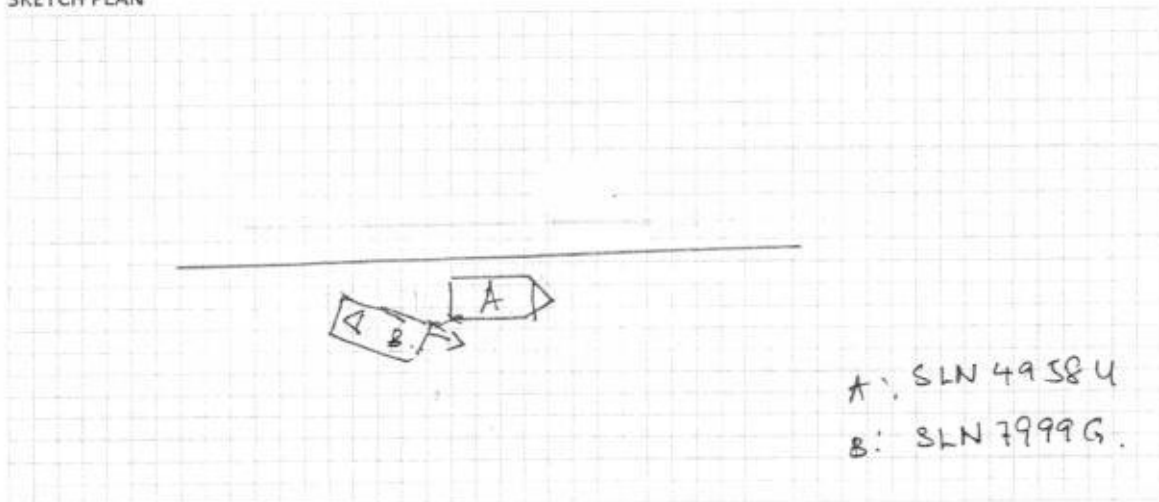
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 15/02/2020 11:20PM

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



# Accident Sketch Plan Pg. 1

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I ~~was~~ parking parked the car at 44 Jalan Anwar, ~~at~~ in front of the shophouse at around 1pm on 14 Feb 2020. ~~The~~ The car was in fact with no fault when I left. When I came ~~to~~ out after lunch, the back right of the car was damaged. The ~~at~~ driver of the other vehicle that bump into the car was waiting and informed me of the accident. He was reversing his car. ~~and~~ He proceeded to ask me to claim against his insurance.

INSURER: Allianz

VEHICLE: SLN 4958U

DOA: 14/2/2020

CLAIM TYPE: TP

WORKSHOP: Hup Lay Huat  
motor spray  
painting Sec.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 15/02/2020 11:20AM

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	847E
Vehicle No.:	SLN4958U
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Feb 2020
Vehicle Make:	TOYOTA
Vehicle Model:	HARRIER PREMIUM 2.0 A
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	3ZRB687681
Chassis No.:	ZSU600066691
Maximum Power Output:	111.0 kW (148 bhp)
Open Market Value:	\$29,454.00
Original Registration Date:	05 May 2017
First Registration Date:	05 May 2017
Transfer Count:	0
Actual ARF Paid:	\$28,236.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 May 2027
PARF Rebate Amount:	\$21,177.00
COE Expiry Date:	04 May 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$54,616.00
COE Rebate Amount:	\$39,215.00
<b>Total Rebate Amount:</b>	<b>\$60,392.00</b>

The information contained herein is correct as at 19 Feb 2020

OK

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Feb 2020 12:08 <a href="#">Edit Reg</a>		18 Feb 2020 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	HUANG JUNQUAN, ID: S8230498C			
Main Claimant:	CHAI SIEW YIN, ID: S1513847E			
Vehicle Reg. No.:	SLN4958U	Date of Loss:	14/02/2020 00:00 - :59 [33 Months and 9 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP	Policy/Cover Note No.:	PNPV2018-00005938-01 (Comprehensive) Coverage: 18/05/2019 - 17/05/2020	
Vehicle Reg. No. (Insured):	SLN7999G	Policy No. (Claimant):		
		Excess:		
Repairer:	Hup Ley Huat Motor Spray Painting Services ( ) BLK 1 KAKI BUKIT AVE 6 #01-35, 409793 Kaki Bukit - Tel:			
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 28/02/2020]			

### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									






































## Claim Documents




































**\*SLN4958U**  
**[SLN7999G]**  
**TP**  
**CHAI SIEW YIN**  
**Feb 14 2020 12:00AM**  
**[HUANG JUNQUAN]**  
**Hup Ley Huat Motor Spray Painting Services**

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**View**
[View in Browser](#) ▼

Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/02/20 17:35	General View	 Load JPG	<input checked="" type="checkbox"/>
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33	21/02/20 17:36	General View	 Load JPG	<input checked="" type="checkbox"/>
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Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
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2	19/02/20 22:11	SLN7999G OI GIA	 Load PDF	
3	19/02/20 22:14	SURVEY DISAGREE ON SJE - ASSIGN LKK.	 Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

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There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS3/FWD20002795/GVF3S2  
**Date:** 25/02/2020

REFERENCE

Handling Insurer:	FWD Singapore Pte. Ltd.	Policy No:	PNPV2018-00005938-01
<b>Claimant Vehicle No :</b>	SLN4958U	<b>Insured Vehicle No :</b>	SLN7999G
Date of Loss:	14/02/2020	Nature of Claim:	TP
		Claim No:	N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLN4958U	Engine No:	3ZRB687681
Make & Model:	TOYOTA HARRIER, 2.0 Premium (A)	Chassis No:	ZSU600066691
Reg. Date:	05/05/2017 (Man. Year: 2015)	Odometer:	102397 km
Colour:	Black		
Engine Capacity:	1986 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	235/55 R18	Rear Tyre Size:	235/55 R18
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

INSPECTION

Date of Assignment:	18/02/2020	
Date Inspected:	19/02/2020	Inspected At: Hup Ley Huat Motor Spray Painting Services BLK 1 KAKI BUKIT AVE 6 #01-35 Singapore 409793
Estimated Period of Repair:	3.0 days	

**Adjuster:** XING GUO QIANG**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000.00 - \$3,000.00 (EST)

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Feb 2020)
Parts:	M1-SUV	TOYOTA HARRIER 2.0 Premium (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLN4958U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >